

FAQs:

1. Why am I receiving this email from you?

This email is simply asking that you update your information with us so that we have the most current address and contact information for your place of business in our customer management system. This will also refresh your Authorized status with us for the next two years.

2. Why am I on your email list?

At some point, you may have been enrolled in our Authorized Retailer program. We would like you continue as a DuPont Authorized Retailer! Or, you have been identified as a retailer who would like to become authorized. This process will ensure you are on our website and on our contact list.

3. What will you do with my information?

We use this information for two purposes:

- To populate the retailer locator functionality on our website. This is so customers can easily be connected to you when they are interested in purchasing Corian® or DuPont Zodiaq® quartz.
- We keep your information in our customer management database. This is so we can communicate with you to facilitate sales of Corian® and Zodiaq®.

4. I no longer want to be a DuPont™ Authorized Retailer.

That's okay. Please contact your DuPont representative, or call us at 800-426-7426 and ask to be taken off this list. Or, simply do nothing and your authorization will expire.

5. What does it mean to be a DuPont™ Authorized Retailer?

The benefits of being an Authorized Retailer are as follows:

- Access to local merchandising support materials
- Receive communications from DuPont Corian® and Zodiaq® about new products and promotions
- Use of the DuPont Corian® and Zodiaq® trademarks as outlined by the Proper Use Guidelines
- Listing on the DuPont Retailer Locator, and receive customer leads when applicable

The requirements to be an Authorized Retailer are as follows:

- You must have one full DuPont kitchen or bath display installation of each product for which you are Authorized (Corian® or Zodiaq®)
- Or, you must have two full merchandise display units of each product for which you are Authorized (Corian® or Zodiaq®). For example: A tower and wallboard, two towers, a tower and full counter set, or a wallboard and full counter set
- Must maintain most recent DuPont literature
- Must maintain the full spectrum of the most recent DuPont samples
- Eligibility is solely at the discretion of your regional DuPont representative. This status can be revoked at any time.

6. Am I going to receive many more emails from you?

If you are opted into our email marketing campaigns, you will receive emails from us about marketing programs, promotions, product launches, and customer leads. You may opt out of these emails at any time.

In two years, we may request that you refresh your information with us again. This is a transactional communication to ensure we have your business information.

We value your privacy. You can see our privacy policy here: <http://www.dupont.com/global-links/utility-links/privacy.html>.

7. I really need some updated materials in my showroom!

We can help! Please call us at 800-426-7426.